

For more than 73 years, YCC Family Crisis Center has been dedicated to Saving and Changing Lives. We believe that by investing our time and resources to improve the community where we live, we are investing in the future of Weber and Morgan counties.



Annual Report 2017-2018



Dear Friends of YCC Family Crisis Center,

I feel fortunate and humbled to be a part of such an amazing organization and I'm pleased to report our last year was yet another of continued growth and accomplishment. The YCC remains strong, stable and well positioned to continue providing Northern Utah communities with services to victims of domestic violence, homelessness, rape and sexual assault.

YCC management and staff continue to dedicate their time and resources to identify effective strategies to address the increasing demand for our life saving services. We are very fortunate to have so many talented, passionate and dedicated staff who continually go above and beyond, ensuring clients receive needed services 24 hours a day, 7 days a week. Thank you!

Thanks to the tremendous support of our selfless volunteers, staff, and the generosity of the many wonderful individuals and businesses in our community we were able to surpass previous fundraising efforts for all of our signature fundraising events. These vital funds enabled the YCC to more effectively run their many programs and centers: Domestic Violence Victim Assistance Center; Rape Recovery Program; Family Enrichment Center; Homeless Housing Assistance Center; Child Care Center; Clothing Assistance; Senior Life Care Program; Rape Education and Prevention.

Thank you, to each of you, for your support and service to those most vulnerable in our community. Our mission to "Save and Change Lives" by providing support and to enhance the quality of life for all women, children and families, with opportunities and education to achieve goals and find hope on the road to self-sufficiency would not be possible without you.

Jason Thompson
Board President

To all the Amazing People who Support YCC Family Crisis Center,
Thank you everyone for making this past year so incredible! I am very grateful to be associated with such fantastic people as those that work here, volunteer, provide resources and donations, and/or support YCC Family Crisis Center in so many ways. The exceedingly high demand for services this past year has brought home more than ever the fact that YCC could not continue to provide the lifesaving/changing help for all those whose lives are at risk, were it not for YCC's exceptional staff, terrific volunteers, phenomenal board members, and terrifically generous donors. I must also give a shout out to our state legislators (who voted to provide on going funding for all the domestic violence shelters across the state), the local city and county government leaders who are willing to provide funding to protect their citizens. All of the individuals, businesses and foundations who have responded so graciously when asked for much needed revenues to help YCC meet the skyrocketing costs of the assistance we provide. (Please note in September alone, we spent over \$3,000 to provide safe shelter in hotels as we were consistently over capacity at the shelter). YCC could not continue to save and change so many lives if it were not for the tremendous support that all of you provide. You are the best!!!
With a great deal of heartfelt gratitude,

Julee G. Smith

Executive Director

MISSION STATEMENT AND VALUES

The mission of YCC Family Crisis Center is to “save and change lives” by providing safety from domestic violence, sexual assault and homelessness. Our programs support and enhance the quality of life for all individuals and families, with advocacy and education to fulfill goals and find hope on the road to self-sufficiency.

Empowerment

Increasing the strength of individuals and families through honoring their choices. Creating opportunities that allow individuals to overcome obstacles and discover their own personal strength and abilities.

Fulfillment

Helping individuals and families reach their full potential by finding purpose and value in life, building on the inherent worth of every person.

Advocacy

Standing with and supporting those in crisis by helping them meet their needs as the progress toward safety, security and self-sufficiency.

Compassion

Using an empathetic and non-judgmental approach toward disadvantaged individuals and families. Showing genuine concern for their unique barriers and circumstances.

Education

Providing opportunities for learning, personal growth and self-awareness. Sharing knowledge to improve life skills, attitudes, and motivating individuals and families to move towards self-sufficiency.

Collaboration

Working in conjunction with local agencies to provide resources to multiply our social impact. Bringing unified action in community to help individuals and families in crisis.

Chrisman Foundation Center for New Beginnings

2017 – 2018 Achievements

◆ **Shelter Services**

- ◆ 499 victims of domestic violence and sexual assault were provided safe shelter, 202 women, 27 men and 171 Children, with a total bed night count of 17,495.
- ◆ 5,500 hours of case management were provided to victims of domestic violence and sexual assault to support and encourage safe and healthy independent living.
- ◆ 5,434 hotline calls were received by our crisis line.
- ◆ Our Shelter Food Preparation Worker prepared and served 14,148 meals to shelter residents.
- ◆ 284 victims of domestic violence were turned away due to shelter reaching capacity.
- ◆ 58 families and individuals transition into their own home with the assistance of our Aftercare Program.

◆ **Domestic Violence Advocacy Program**

- ◆ This program served 985 individuals with various types of victim advocacy assistance.
- ◆ Advocates provided 452 on scene and Lethality Assessment Protocol responses at hospitals, police departments, victim's homes and by phone.
- ◆ 226 individuals were served in filing an order of protection with the courts.
- ◆ Advocates attended 951 hours of court to accompany victims requesting protective orders.
- ◆ This year we have received 461 lethality assessment screens from law enforcement officers. We are now partnered in this program with Weber County Sherriff's Office, Ogden City Police Department, Roy City Police Department, Riverdale Police Department, Harrisville Police Department, North Ogden City Policy Department, and our newest addition is the Utah Transit Authority.

◆ **Rape Recovery Program**

- ◆ 306 rape and sexual assault victims were provided advocacy and case management.
- ◆ Advocates provided 299 on scene and crisis intervention responses. These took place on the phone or at hospitals, police departments and the forensic exams center.
- ◆ 49 psycho-educational therapeutic support groups reinforcing positive live skills and healing techniques were provided.
- ◆ 872 hours of free therapy were provided to all rape and sexual assault victims.

Chrisman Foundation Center for New Beginnings

2017-2018 Achievements (cont.)

◆ **Education & Outreach**

- ◆ This year we have served 524 people who have walking into our center seeking crisis intervention, resources and assistance.
- ◆ 177 individuals entered our outreach program for case management and domestic violence classes.
- ◆ Both sheltered and non-sheltered victims of domestic violence attended 137 domestic violence education groups, with a total attendance of 895. Groups included: two women's domestic violence support groups, one men's domestic violence support group, a Spanish domestic violence support group, and a Spanish parenting class.
- ◆ Our Child Advocate provided 43 psycho educational groups to children who have been exposed to domestic violence with 244 in attendance.
- ◆ Our Open Gym After School Program provided 123 hours for children between the ages of 6 – 12 to play, learn and get assistance with homework. This year our child advocate has been successful providing Open Gym during summer hours.
- ◆ Our Sexual Assault Prevention Specialist provided 53 presentations to youth regarding healthy relationships with a total attendance of 1,738. Presentations were provided in high schools, middle schools, faith organizations, and community youth organizations. In February 2018, Youth For Change teen prevention classes began being held at YCC. 25 youth have participated in this new program.

◆ **Awareness**

- ◆ The In commemoration of Sexual Assault Awareness Month the Sixth Annual YCC Walk Against Sexual Assault was held April 21, 2018 at the Big D Sports Park Pavilion and included a two mile walk on the lovely Ogden Parkway. There were 168 people in attendance. Awards for excellence were given to three individuals who provided services to victims of rape/sexual assault and excelled in providing those services. Receiving the awards were Northern Utah Forensic Nurse Jackie Mitchell, Weber County Detective Alisha Freestone and North Ogden Patrol Officer Ryan Watkins. Speakers included DVVAP Manager Melissa Wayment, Rape Recovery Coordinator Terrie Stephenson and Case Manager Marie Broadhead. Safety Activities for children were provided by YCC Child Advocate Brent Hinsely and a musical performance was provided by Kathi Deem. A raffle was held with prizes donated by community businesses. All raffle proceeds go back to the YCC Rape Recovery Program. Victims of sexual assault and rape who attended The Walk Against Sexual Assault later expressed feeling validated in their healing process by the support of their community at this event.
- ◆ YCC's 20th annual 'Footsteps to Light' was held on Friday October 20, 2017. This event was successful due to the partnership with Weber Morgan Domestic Violence Coalition and amazing support from the community and partnering agencies. The evening started off with sign making, a balloon launch and a march around the neighboring community led by the talented

Chrisman Foundation Center for New Beginnings

2017-2018 Achievements (cont.)

- ◆ Ben Lomond Bagpipers. This year's program started off with remarks from Marcia White, Chair of the Ogden City Council, who spoke to the audience about resilience and the ability of people to overcome obstacles and live their best life possible. Lt Tim Scott and his wife, Wendy Scott were recognized as Volunteers Of The Year for their work in the YCC crisis center on weekends and also due to their reputation as people in this community who go above and beyond to make an impactful change on individuals impacted by family violence. Detective Bruce Gaertner was one of the speakers at the event, who highlighted the growth, healing and accomplishments of Pam Hachmeister, who was honored as Survivor of the Year. The evening concluded with a presentation honoring the 22 adults and 5 children who lost their lives in 2016 due to domestic violence. We want to thank the Soroptomists of Northern Utah, Weber State University, Law Enforcement, and all members of the Weber Morgan Domestic Violence Coalition and YCC who put in so much time and resources to make this possible.
- ◆ Advocates in the DVVAP partnered with Ogden PD SVU detectives to bring domestic violence specific training to all patrol officers working in the community of Ogden. In order to reach all first responders, the training took place at 7 different briefings at a variety of times during the week. Due to the success of this pilot program, advocates plan to expand this training opportunity and offer it to all departments in Weber/Morgan County during the next year.
- ◆ GOALS
- ◆ Goal I: Implement a successful Survivor Driven Housing Program and coordinate with UOVC and agencies throughout the state to secure funding for similar programs.
- ◆ Goal II: Improve data collection on long term outcomes for DVVAC clients.

Alan and Jeanne Hall Foundation Homeless and Housing Assistance Center

2017– 2018 Achievements

- ◆ 20 Families (20 Adults and 48 children) received Rapid Rehousing service in our COC Funded Rapid Rehousing program last year. This program includes furniture, household items, food, clothing, and assistance with medical needs. Clients also receive self-esteem enhancement, parenting, domestic violence and budgeting classes. A full-time case manager worked intensively with the families to help increase their income. Last year 85% of our households were able to increase their income and 90% were housed in a permanent and stable placement that they were able to maintain after rental assistance ended.
- ◆ 15 Unaccompanied Adults (Adults without children) that received Rapid Rehousing service in our COC Funded Rapid Rehousing for Singles program last year. This program includes furniture, household items, food, clothing, and assistance with medical needs. Clients also receive self-esteem enhancement, domestic violence, and budgeting classes. A full-time case manager worked intensively with these individuals to help increase their income and gain permanent housing.
- ◆ 11 households (11 Adults and 13 children) received permanent housing services in our PSH program last year. This program includes furniture, household items, food, clothing, and assistance with medical needs. Clients also receive self-esteem enhancement, domestic violence, and budgeting classes. A full-time case manager worked intensively with these individuals to help increase their income and gain permanent housing.
- ◆ 49 families (62 Adults and 96 Children) received TANF Rapid Rehousing services last year. This program includes rental deposit, utility deposit and rental assistance up to 4 months. A full-time case manager helped clients increase their income and get into permanent housing that they can maintain after the end of rental assistance.
- ◆ This year Weber Housing Authority will rent 4 units for their Permanent Supportive Housing Clients which will bring in a revenue of 31,140.
- ◆ This year we were also awarded Transitional Housing grant which will allow us to use 4 units to house families and individuals.
- ◆ 2,400 households received clothing vouchers benefiting 5,084 family members from both the community and out of YCC.
- ◆ 1040 shopping carts full of free clothing were provided for community clients
- ◆ 1658 hygiene kits were provided to people in our community.
- ◆ Thrift Store sales broke our highest record this year totaling \$ 74,432.00 Thanks to donations we were able to provide free clothing and household items to the community and make enough money to cover operating expenses in the store and warehouse.
- ◆ 72 adults were provided with Love and Logic Parenting Classes
- ◆ 76 adults were provided with Life Skills Classes.
- ◆ Through the Masonic Grant, YCC provided 68 copays for medical treatment and 147 prescriptions to clients through Midtown Community Health Center

Willard L. & Ruth P. Eccles Community Resource Center

2018 – 2019 HHAC/FEC Center GOALS

- ◆ Increase sales at Thrift Store to at least \$4,000 to help in continuing our mission.
- ◆ Continue partnerships with Ogden and Weber Housing Authority's to ensure more off-site housing as well as positive transitions to permanent housing.
- ◆ Increase community agency relationships to best serve families and individuals
- ◆ Pursue more funding opportunities for our homeless housing program in an effort to make it cost effective
- ◆ Continue charging a minimal registration fee for court ordered parenting classes to help offset the cost.
- ◆ Increase community agency correspondence to increase awareness of classes offered at YCC.
- ◆ Continue to search for funding to offer more classes at YCC

Willard L. & Ruth P. Eccles Community Resource Center

2017– 2018 Achievements

- ◆ 1162 community volunteers donated 26091 hours of service with an in-kind value of \$235,692.94.
- ◆ 137 professional community volunteers donated 3949.5 hours of service with an in-kind value of \$74,855.14.
- ◆ 29 hours were logged by 25 local attorneys, providing community members free legal advice through “Thursday Legal Bar Night” in conjunction with the Weber County Bar Association.
- ◆ YCC was the grateful recipient of in-kind donations in the amount of \$632,924.35 .
- ◆ The 18th Annual Bonneville Association of Insurance and Financial Advisors (BAIFA) Golf tournament raised \$44321.73 for YCC’s programs.
- ◆ YCC continues the tradition started by The St. Benedict’s Foundation the Celebrating Women Campaign which raised \$17,966.11 with 270 women in attendance.
- ◆ YCC provided 442 children with Christmas toys and an outfit through YCC’s Spirit of Giving Christmas program.

2018 – 2019 GOALS

- ◆ Increase sponsorship and revenue from each event.
- ◆ Establish sustaining giving base to provide stable monthly donations
- ◆ Continue moving member and community communication on-line.
- ◆ Ensure that each client is well taken care through Spirit of Giving program.

George S. and Dolores Dore Eccles Foundation Center for Education and Child Care Center

2017 – 2018 Achievements

- ◆ Provided child care for 289 children from the community.
- ◆ Provided child care for 150 children from the Domestic Violence Center.
- ◆ Provided child care for 19 children from the Homeless Housing Center.
- ◆ Provided child care for 62 children for drop off care from DWFS.
- ◆ Provided 10 children from child care the opportunity to participate with our on-site Head Start Program that YCC partnered with.
- ◆ Our Food Preparation Specialist prepares and serves an average of 3,400 meals a month to the children in Child Care Center and Head Start program, along with staff and volunteers and special occasions.

2018-2019 Goals

- ◆ To continue to recruit for enrollment through social media and Weber State University Care about Child Care.
- ◆ Review the current curriculum based on the children's self-esteem. Update with the most current early childhood techniques.
- ◆ Work closely with the Child Nutrition Food Program and our partners to serve more fresh fruits and vegetables to the children.
- ◆ Continue ongoing training for staff to grow as professions in the field of early childhood.

◆

Senior LifeCare Program

2017 – 2018 Achievements

- ◆ Clients received 425 critical/minor home repairs in 215 repair visits from the Senior LifeCare Program.
- ◆ 66 referrals were made to different agencies in our community from the Senior LifeCare Program.
- ◆ Senior LifeCare has 211 clients in a total of 186 households.
- ◆ Senior LifeCare accomplished 18 new client intakes in 14 households.

2018 - 2019 Goals

Maintain quality home repairs for elderly and disabled homeowners in our community through the Senior LifeCare Program.

Intake a minimum of 20 new client households into the program.

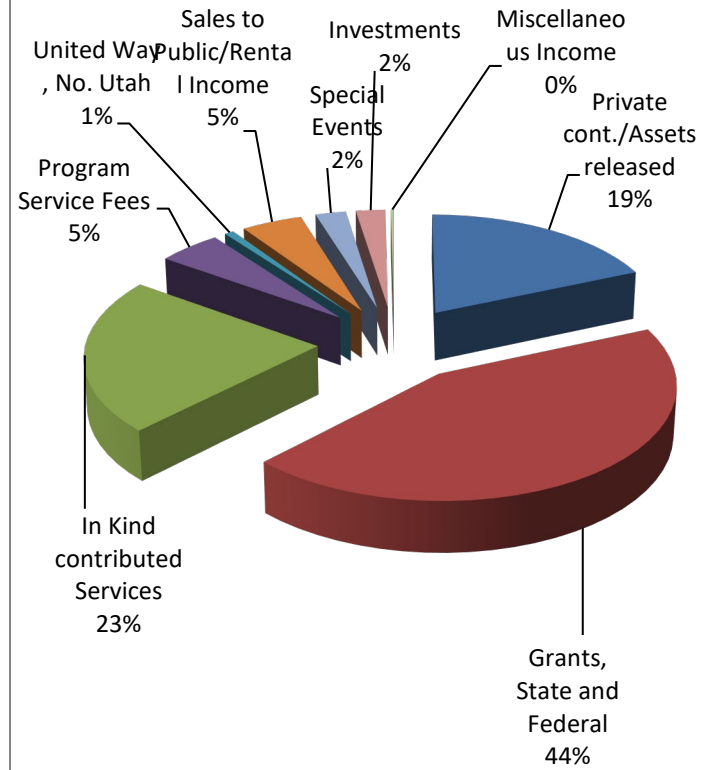
Maintain necessary funding to provide repairs required by clients.

Financial Report 2017-2018

Revenue

Private cont./Assets released	564,449
Grants, State and Federal	1,334,921
In Kind contributed Services	682,586
Program Service Fees	149,845
United Way , No. Utah	22,051
Sales to Public/Rental Income	143,268
Special Events	71,594
Investments	69,229
Miscellaneous Income	6,534
Total Support and Revenue	3,044,477

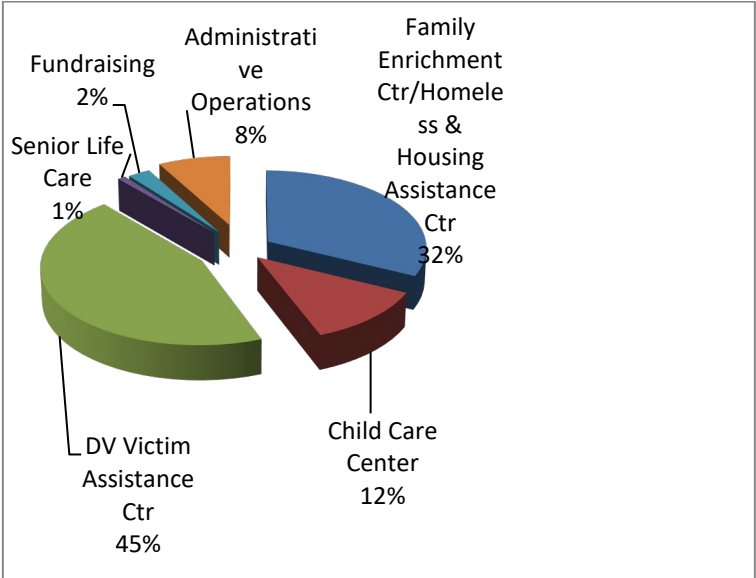
Decrease in assets (72,069)





Expenses

Family Enrichment Ctr/Homeless & Housing Assistance Ctr	1,006,289
Child Care Center	368,724
DV Victim Assistance Ctr	1,388,499
Senior Life Care	27,220
Fundraising	76,964
Administrative Operations	248,850
Total Expenses	3,116,546



The period of reference for this report is YCC's fiscal year (July 1, 2017 - June 30, 2018). Every attempt has been made to provide an accurate listing in this report. Should you notice an error, please contact our office at 801-689-1706 that we may correct our error.

Professional Staff

Executive Director: Julee G. Smith

Financial Officer: Carlotta Gomez

- ◆ Patty Halling, Special Events Coordinator
- ◆ Kathi Dysert, Grant Writer/Development Manager
 - ◆ David Derricott Facilities Manager

Child Care Manager: Margaret Sanchez

Senior Life Care Coordinator: Rebekah Clements

FEC/HHA Center Manager: Zen Uriarte

DVVA Center Manager: Melissa Wayment

- ◆ Diane Carrizales, Shelter Coordinator

YCC Board of Directors

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Jason Thompson

1st Vice President

Christine Jacobson

2nd Vice President/ Historian

Kathie Darby

Immediate Past

President

Eric Young

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Jennifer Streker

Secretary

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Evie Brinkerhoff

James Ebert

Tyler Hollon

Dee Maughan

Tammy Wallace

Eli Willis

Shane Willard

Cassandra Woods Karen
Wright



Many Thanks to Our Generous Contributors



The demand for YCC services is greater than ever. Without your help, we wouldn't be able to provide to the community and Northern Utah the help that is needed. It is only through the commitment of caring and dedicated community minded supporters like you that we can continue in our vision of *“Saving and Changing Lives”*.

THANK YOU!